Whatever your situation or need, there's a way to kynect.

We’ve been working hard to bring more valuable benefits and resources to more families across the Commonwealth. Today’s kynect is designed to be your one-stop shop for the programs and assistance you need no matter who you are, or where you are in life. Because we could all use a little help now and then.

Find out all that kynect can help you do by answering a few quick questions. As always, kynect is a program of the Kentucky Cabinet for Health and Family Services.

- Health Coverage
  Programs covering Qualified Health Plans (QHP) and Advance Premium Tax Credit (APTC) also known as Payment Assistance and Cost-Sharing Reductions to help your family get Health Coverage.
  - Apply for Health Coverage

- Benefits
  Programs covering food assistance (SNAP), Medicaid, child care assistance, financial aid for children and caregivers (RTAP) and many more state assistance programs.
  - Apply for all programs

- Resources
  Local help with food, transportation, housing, employment, finances, physical and mental health are closer than you think.
  - Get Help
Who Can Help

kynect Contact Center
855-4kynect
855-459-6328

kynectors

Insurance Agents

DCBS Caseworkers
855-306-8959

Local DCBS Office
A Qualified Health Plan (QHP) is a health insurance plan that

• Provides essential health benefits including “minimum essential coverage”
• Follows established limits on cost-sharing (like deductibles, copayments, and out-of-pocket maximum amounts)
• Meets requirements under the Affordable Care Act

When applying for a Qualified Health Plan, users may qualify for an Advance Premium Tax Credit (APTC) or Cost Sharing Reduction. These help lower the cost of premiums and out of pocket costs.

• Qualified Health Plans are certified for the state-based marketplace by the Kentucky Health Benefit Exchange.

• Individuals and families enroll in QHP during Open Enrollment period or with a qualifying event.

• Open Enrollment is a period of time each year when an individual can enroll in health coverage on the State Based

• Those with a qualifying event have a 60-day Special Enrollment Period to enroll in medical and dental plans.  
  Examples of qualifying events include loss of coverage due to: job loss, out of state move, divorce, or marriage.
Qualified Health Plan (QHP) Eligibility

The following requirements must be met to enroll in a QHP:

• Resident of Kentucky or intends to reside in KY
• Citizen or national of the US, or individual is lawfully present in the US
• Not incarcerated

Individuals and families may qualify for a premium tax credit that lowers the monthly premium. The amount of the premium tax credit depends on the estimated household income.
Medicaid is a state and federal program.

It is authorized by Title XIX of the Social Security Act.

Kentucky Medicaid/KCHIP provides health coverage for eligible low-income residents.

Eligibility includes:
- children
- low income adults
- parent and caretaker relatives
- pregnant women
- the elderly (age 65 or above)
- people with disabilities

Medicaid
Completely free
Can sign up whenever you qualify
Fairly large service areas

Medicaid Income Limits

- Pregnant women with countable income up to 200% of the FPL
- Adults between the ages of 19-64 with countable income up to 138% of the FPL
The Kentucky Children's Health Insurance Program (KCHIP) is free health insurance for children younger than 19 without health insurance.

Children in families with incomes less than 213 percent of the federal poverty level are eligible.

A family is considered a child or children and the natural, adoptive or step-parents residing in a household.

KCHIP eligibility is determined using the Modified Adjusted Gross Income and family size.

It is easy to apply for KCHIP through kynect. Individuals and families may fill out one application and kynect will determine eligibility for Medicaid, KCHIP or other health coverage.
### KCHIP Eligibility

#### KCHIP Income Limits

<table>
<thead>
<tr>
<th>Number of Family Members (include parents and children)</th>
<th>Total Monthly Family Income (before taxes)</th>
<th>Total Annual Family Income (before taxes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$2,588</td>
<td>$31,056</td>
</tr>
<tr>
<td>2</td>
<td>$3,500</td>
<td>$42,000</td>
</tr>
<tr>
<td>3</td>
<td>$4,413</td>
<td>$52,956</td>
</tr>
<tr>
<td>4</td>
<td>$5,325</td>
<td>$63,900</td>
</tr>
<tr>
<td>5</td>
<td>$6,237</td>
<td>$74,844</td>
</tr>
<tr>
<td>6</td>
<td>$7,150</td>
<td>$85,800</td>
</tr>
<tr>
<td>7</td>
<td>$8,062</td>
<td>$96,744</td>
</tr>
<tr>
<td>8</td>
<td>$8,974</td>
<td>$107,688</td>
</tr>
</tbody>
</table>

**Note:** Income limits change annually based on the publication of the federal poverty levels (FPL). This table shows the 213 percent FPL guidelines.

For family units of more than eight members, add $825 per month for each additional member.

A family is defined as a child or children and the natural or adoptive parents residing together in a household.

---

#### kynect Prescreening Tool

#### KCHIP Fact Sheets and Resources

**KCHIP Income Limits**

- Children up to age 1 with countable income up to 200% of the Federal Poverty Level (FPL)
- Children ages 1 to 18 with countable income up to 147% of FPL
- KCHIP is available to uninsured children with countable income up to 218% of the FPL
Eligibility Charts

There may be other factors to consider for eligibility.

Use the kynect **Prescreening Tool** or contact a kynect professional for more information.
The Public Health Emergency allowed all Medicaid Enrollees to remain continuous enrolled in Medicaid until the emergency was lifted.

States were allowed additional flexibilities within the Medicaid program.

Unwinding means this population will need to renew their Medicaid eligibility or enroll in other health coverage such as a QHP.
KY Medicaid Renewals: Overall **SNAPSHOT**

**Medicaid current population:** 1,719,927

**Estimated total who may lose eligibility:** 236,246

Of those, **74,764** are over 138% FPL and may qualify for other coverage such as a Qualified Health Plan (QHP) with Advance Premium Tax Credit (APTC)

<table>
<thead>
<tr>
<th>Age</th>
<th>Member Count</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 or younger</td>
<td>59755</td>
<td>25%</td>
</tr>
<tr>
<td>19 to 64</td>
<td>158505</td>
<td>67%</td>
</tr>
<tr>
<td>65 or older</td>
<td>17986</td>
<td>8%</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>236,246</strong></td>
<td></td>
</tr>
</tbody>
</table>

**IMPORTANT:** Member may provide information or circumstances may change prior to redetermination
High Level Timeline for Renewals

- **February 15, 2023**: Renewal Redistribution Plan and System Readiness Artifacts due to CMS
- **March 31, 2023**: Continuous coverage ends – 14-month period to complete renewals
- **April 8, 2023**: Baseline Unwinding Data Report due to CMS – progress reports due on the 8th of each month
- **May 2023 – April 2024**: Conduct renewals over 12-month period
- **May 2023**: Renewals starts for members with renewal date of May 31, 2023
What to expect and what you can do!

Members should keep their contact information updated so Kentucky Medicaid is able to reach them when it is their time to renew!

Update your information as soon as possible!

Visit kynect.ky.gov or call kynect at 855-4kynect (855-459-6328) with questions and to update your mailing address, phone number, and email!

Be on the look out for any mail or outreach from Kentucky Medicaid and be sure to respond!

Medicare Help

Kentucky also has knowledgeable insurance counselors that can help you understand Medicare and how to sign up.

Please call the Kentucky State Health Insurance Program (SHIP) Hotline at 1-877-293-7447 (option #2) or call The Department for Aging and Independent Living at (502) 564-6930 and ask for a SHIP counselor.

Click here for Medicaid Unwinding and Renewal Page
48 page booklet that covers every step of health coverage, from enrolling in coverage to using coverage to healthy habits.
Who Can Help

DCBS Caseworkers
855-306-8959

Local DCBS Office

kynect Contact Center
855-4kynect
855-459-6328

kynectors
Supplemental Nutrition Assistance Program (SNAP)

SNAP helps families buy food needed for good health.

What is the Supplemental Nutrition Assistance Program (SNAP)?

The Supplemental Nutrition Assistance Program (SNAP), formerly known as food stamps, helps low-income individuals buy food for healthy meals at participating stores. Families can use their SNAP benefits to purchase almost any food item, or purchase seeds and plants to grow fruits and vegetables.

Find more information on the CHFS SNAP page

Any household who meets basic income and other requirements may be eligible to receive SNAP benefits. Requirements include United States citizenship (or being a qualified immigrant), Kentucky residency, work registration, and financial resource limits. A household is any person, family, or group of people who buy and eat food together. Sponsors, parents living with their natural or adopted children who are age 21 or younger, and children under age 18 are considered to be one household.

<table>
<thead>
<tr>
<th>Household Size</th>
<th>130%</th>
<th>165%</th>
<th>200%</th>
<th>130%</th>
<th>165%</th>
<th>200%</th>
<th>Thrifty Plan</th>
<th>Standard Deduction</th>
</tr>
</thead>
<tbody>
<tr>
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<td>$1,383</td>
<td>$1,755</td>
<td>$2,128</td>
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<td>$204</td>
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<td>$2,371</td>
<td>$2,874</td>
<td>$1,437</td>
<td>$374</td>
<td>$167</td>
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<tr>
<td>3</td>
<td>$2,353</td>
<td>$2,987</td>
<td>$3,620</td>
<td>$1,810</td>
<td>$535</td>
<td>$167</td>
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<tr>
<td>4</td>
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<td>$3,603</td>
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<td>5</td>
<td>$3,324</td>
<td>$4,219</td>
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<td>$2,557</td>
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<tr>
<td>6</td>
<td>$3,809</td>
<td>$4,835</td>
<td>$5,860</td>
<td>$2,930</td>
<td>$969</td>
<td>$243</td>
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<td></td>
</tr>
<tr>
<td>7</td>
<td>$4,295</td>
<td>$5,451</td>
<td>$6,608</td>
<td>$3,304</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>$4,780</td>
<td>$6,067</td>
<td>$7,354</td>
<td>$3,677</td>
<td>$1,224</td>
<td>$243</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Additional Member</td>
<td>$486</td>
<td>$616</td>
<td>$748</td>
<td>$374</td>
<td>$153</td>
<td>$243</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Minimum SNAP Allotment: $16
Basic Utility Allowance: $281
Standard Utility Allowance: $329
Homeless Shelter Allowance: $157
Allowance Minimum Benefit: $10

Telephone Standard: $45
Resource Limit Elderly/Disabled: $3,500
Resource Limit Other: $2,250
Maximum Shelter Deduction: $586
Kentucky Transitional Assistance Program (KTAP)

What is the Kentucky Transitional Assistance Program (KTAP)?

The Kentucky Transitional Assistance Program (KTAP), also known as Temporary Assistance for Needy Families (TANF), provides short-term cash benefits to low-income children and their parents or caregivers. These benefits help pay for basic needs such as rent, utilities, and other household expenses. KTAP also helps these low-income families find and keep a job.

KTAP payments are based on family size and income. A family may receive KTAP cash benefits for up to five years (60 months) in a lifetime. Each month a family receives KTAP benefits counts towards the lifetime limit. KTAP benefits are counted cumulatively, meaning benefits may be received in smaller segments of time, rather than five consecutive years.

Who is Eligible for KTAP benefits?

To qualify for KTAP, an applicant must have low or very low income, be a Kentucky resident, United States citizen or qualified immigrant, unemployed or underemployed, and be a parent or relative caregiver responsible for children up to age 18 who live in the home.
Kentucky’s Child Care Assistance Program (CCAP) helps families in finding and paying for child care:
CCAP will help pay the cost of child care at approved child care providers state wide. Families must meet certain income requirements and may be responsible for copays based on their income and family size.

To be eligible for CCAP, Kentuckians must meet the following requirements:
- Resident of Kentucky;
- Child is a U.S. Citizen or qualified legal immigrant
- Child is under thirteen (13) years of age*

*children thirteen (13) to nineteen (19) years of age qualify if the child has a special need or court order.

To be eligible for CCAP, Kentuckians must also have a need for child care so that they can:
- Maintain employment
- Maintain full-time education/training
- Support child protective/preventative services
- Participate in SNAP E&T or Kentucky Works activities (KTAP)
- Attend high school as a teen parent
- Participate in a job search

When they first apply, families not meeting the work or school requirements may have up to three (3) months of eligibility to search for a job or enroll in qualified education or training.
**kynect resources** is a place to find local programs and services. Through a partnership with United Way of Kentucky, kynect resources provide a mobile-friendly, managed directory to connect Kentuckians to the help they need.

Residents can find programs to help with needs such as food insecurity, housing and employment supports, support groups, health programs and family-centered help. Categories of help include:

- Housing
- Food
- Employment
- Transportation
- Health
- Finances
- Education
- Mental health and addiction
- Legal

Community partners, state agencies and others use **kynect resources** to connect residents to community programs and services.

**kynect resources** provide management tools to facilitate collaboration and coordination across organizations.
Residents browse programs or services in the community by situation, keyword, or category.

Community Partners can manage referral activity and work together with residents and other organizations to address needs.
Mission and Benefits

Mission

- **kynect resources** was developed with the primary mission of bringing together Community Partners and Commonwealth agencies into a comprehensive, **single platform** that connects Kentuckians to services.

  - **Key benefits** include:
    - Reduced barriers to finding help
    - Faster connections to available resources
    - One-stop-shop with a wide variety of Community Partners and Commonwealth agencies to help address needs

Benefits of Use

- **Closed loop** referral process to guide **improved outcomes**, strengthen partnerships, promote wrap around services to residents.
- Collect **insights** and **key metrics** concerning **SDoH** to help inform policy, processes, practices and identify potential gaps in services
Social Determinants of Health (SDOH) are life factors that may influence overall health. These may include where people live and work, age, access to transportation and other considerations and systems that determine their condition of daily life.

kynect resources collects and shares SDOH information to provide a holistic view of resident needs to Community Partners who support those needs.

This helps to prioritize action, and identify resident needs across the Commonwealth.
**System Interfaces**

**United Way 211**
- Sends data about the organization (contact information, location details, resources offered, etc.) from UW 211 to **kynect resources**
- *Over 12,000 resources available from 211 data*
- *Referral Specialist Outreach*

**IEES Integrated Eligibility and Enrollment System**
- Sends **eligibility information** of all active and approved cases in IEES for the member identified from IEES to **kynect resources**
- Sends demographic information of all **household members** present in active and approved IEES cases

**KHIE Kentucky Health Information Exchange**
- Sends Social Determinant of Health information captured by a patient’s provider to **kynect resources** so Community Providers can better understand resident needs
- **kynect resources** link within the ePartnerViewer for provider offices.

**kynect resources**
- Receives organization data and resource data about the Community Partner from UW 211
- Receives case details, eligibility information, and household information from SSP
- Receives provider SDOH information from KHIE

*In partnership with:*
Residents
- Browse resources available in the area and connect with them by creating a referral
- See suggested resources that could be helpful to the individual
- Complete assessments to identify areas of need that could be addressed
- Share resources with other Kentuckians

Community Partners
- Support residents by managing referral activity in a timely manner
- Track metrics related to how your organization is utilizing kynect resources
- Help Kentuckians by creating referrals to organizations

DCBS Staff
- Help Kentuckians by creating referrals to organizations that could help them
- Help resident complete assessments

Providers
- Help patients connect to organizations via outbound referrals
- Complete SDOH Assessments

State Agencies
- Help Kentuckians with support programs
- Find and create referrals to address those in need
- Complete Assessments

United Way
- Helps Community Partners access kynect resources
- Provides the database of resources that Kentuckians connect with
- Provides 2-1-1 Phone Access to Resources
- Referral Support Specialists

kynectors
- Help Kentuckians find health coverage and create referrals for resources
- Help residents address any needs and complete Assessments

In partnership with:
Connecting Kentuckians to Help

**Search by Category** aligns with SDoH categories and offers Subcategory options or a View All option.

**Search Results** return based on proximity to location.

*KY Partner* designation indicates the organization is an onboarded kynect resources user.

Users can connect to organization, see details of program or service, and share the resources information from the results list.
Connecting Kentuckians to Help

In its simplest form, kynect resources is an easy to access, easy to navigate directory.

To access additional information and management tools offered in kynect resources, an **Onboarding process** is required to be assigned the accurate role in the kynect resources system.

- **Claim Site on kynect resources**
  - Reviewed and approved by local United Way chapters

- **Create a Kentucky Online Gateway (KOG) Account**
  - Link to create an account is sent once Site Claim Request is approved.
  - There is a specific link in this email for those who have an existing KOG account

- **Complete Final Onboarding**
  - Download MFA, Complete brief system training
Community Partner Workspace

- View and respond to referrals received
- Send referrals
- View Dashboard with key metrics specific to the organization
- Search for Clients or view existing clients
- Create a Favorites list for quicker referral generation
- Add and Edit Staff
The Community Partner Inbox displays all referrals made to an organization. Each referral may be opened to access additional information.

### Referral Inbox

<table>
<thead>
<tr>
<th>ID</th>
<th>First Name</th>
<th>Last Name</th>
<th>Referral Date</th>
<th>Created</th>
<th>Resource</th>
<th>Location</th>
<th>Status</th>
<th>Edit</th>
</tr>
</thead>
<tbody>
<tr>
<td>REF-2462</td>
<td>Amy</td>
<td>Brand</td>
<td>6/2/2022</td>
<td>0 days ago</td>
<td>Animal Shelters</td>
<td>Albany, Tri-Coun...</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>REF-2461</td>
<td>Amy</td>
<td>Brand</td>
<td>6/2/2022</td>
<td>0 days ago</td>
<td>Animal Adoption</td>
<td>Albany, Tri-Coun...</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>REF-2460</td>
<td>Amy</td>
<td>Brand</td>
<td>6/2/2022</td>
<td>0 days ago</td>
<td>Diabetes Education</td>
<td>Albany, Tri-Coun...</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>REF-2434</td>
<td>Aleds</td>
<td>Dale</td>
<td>5/20/2022</td>
<td>13 days ago</td>
<td>Animal Shelters</td>
<td>Albany, Tri-Coun...</td>
<td>In Progress</td>
<td></td>
</tr>
</tbody>
</table>
Community Partner Inbox

The Referral Details screen allows for outreach to the resident and the referral status may be changed to In Progress or Closed. Referrals may also be assigned to specific staff members. Click the Resident name to open the Resident Information Screen.
**Resident Consent:** Residents control access to their information in *kynect resources*. Referrals may be made on behalf of a resident without full access to their information. Consent to view their full record may be provided via email, text or verbal acknowledgement.

Click the **Request Consent** action button.
When **Send Email** or **Send Text** is selected, the **kynect resources** system will generate a **Consent** request to that resident.

Once the resident responds to kynect via email or text, Consent is granted to view their information.

Consent only needs to be obtained one time.

Consent is **NOT** required to create a referral.
When meeting with a resident in person or via phone, the resident may provide **Verbal Consent**. Read the resident each statement and check the box to acknowledge agreement. When completed, click **Submit**.
Residents Information Screen

Quick Action Buttons

Integrated IEES Data Sources

Social Determinants of Health

Top 5 Critical Needs:
1. Housing
2. Employment
3. Financial
4. Food
5. Health

Assessments inform SDOH data. This tab indicates the date of last assessment and from where it came.

Coordination across partners

Referral Activity

In partnership with: United Way
kynect resources Needs Assessment

The Social Determinant of Health (SDOH) Assessment captures information on risk levels of SDOH categories. These indicators help prioritize referrals and provides a quick understanding of a resident’s immediate needs. Prior Assessments are displayed in the Assessment section, indicating Assessment date and details.
Closing Referrals and Tracking Outcomes

Referrals are closed by the receiving organization.

United Way Referral Specialist also conduct outreach for referrals made to organizations who have not yet onboarded.
kynect resources Metrics

Referrals Created

92,609 referrals created
Last 30 Days 10,281

Referrals Closed

81,845 Referrals closed
Last 90 Days 3,876

Community Partners Onboarded

421

SDOH Assessments

235

Metrics as of 4/06/2023
2022 Referrals Made by SDOH Category

SDOH Category:
- N/A
- Housing 6,765
- Food 7,584
- Employment 1,453
- Transportation 5,154
- Health 6,814
- Financial 1,031
- Education 1,520
- Mental & Addiction 982
- Legal 1,441

Metrics measured from 1/1/21 to 12/12/22

2022 Assessment Results by SDOH Category

SDOH Category:
- Ch Care 148 Critical
- Food 449 Critical
- Housing 543 Critical
- Legal 180 Critical
- Mental 482 Critical
- Safety 104 Critical
- SUD 123 Critical
- Employ 1,044 Critical
- Income 1,045 Critical
- Ad Edu 903 Critical
- Chi Edu 30 Critical
- Health Coverage 210 Critical
- Life Skill 427 Critical
- Family 0 Critical
- Mobility 694 Critical
- Comm Involve 736 Critical
- Disability 449 Critical

Metrics measured from 1/1/21 to 12/12/22
Community Partner Onboarding
Join As A Community Partner

Welcome Community Partners

Kynect resources is the connection point between members, partners, and providers of health resources. Create an account to join a community of Kentuckians providing and accessing assistance and services.

Watch this video below to learn how to register your organization.

My situation is different

Click Join as a Community Partner

Click Get Started

In partnership with:
Join As A Community Partner

3. Enter your Organization name and click Search

4. Click Select

Contact 2-1-1 to be added to kynect resources

Add organization

Select your organization below

Department For Community Based Services
PartnerOrg

KENTUCKY DEPARTMENT FOR COMMUNITY BASED SERVICES - NORTHERN BLUEGRASS REGION
PartnerOrg

Contact 2-1-1 to be added to kynect resources
Join As A Community Partner

Claim Site Request

Add contact information

Department for Community Based Services
276 East Main Street SWA
Frankfort, Kentucky 40621

https://kfs.ky.gov/agencies/home/agency.aspx

* First Name

* Last Name

* Company Email Address

* Phone Number

* Rate in your organization

Manager

How did you hear about kynect resources

☐ From a State
☐ From an Assister
☐ From another community
☐ From Commonwealth
☐ Other

☐ My organization offers volunteer opportunities, which we would like to share online for residents to apply

I have read and agree to the terms and policies

Back Continue

Next you will receive an email from the Commonwealth of Kentucky to either create a Kentucky Online Gateway (KOG) Account or log in with your existing credentials.
Onboarding Email KOG Account

Upon approval of the Claim Site Request, **kynect resources** will send a Welcome email with next steps to complete Onboarding.

**Important Note:** Users with an existing Kentucky Online Gateway (KOG) account MUST use the link specified in the Welcome email message. This assigns the correct role in **kynect resources** and adds the kynect Staff Portal widget to the KOG homepage.

---

**Hello Pat Fernandez,**

Welcome to **kynect resources**! You are now able to complete the remainder of the onboarding process.

Click [here](#) to start the Kentucky Online Gateway (KOG) registration for the first time. If you already have a KOG account, please log-in to that account [here](#).

*This is a time sensitive link, so please complete these steps within 24 hours of clicking the link.*

Please note that you will be asked to confirm your identity via individual specific questions generated by the system. This step ensures access security and is confidential. Verifying your identity is a required step to complete your onboarding to **kynect resources**. The information is secure and not used for any other purposes.
KOG Account Creation and Multifactor Authentication

The steps to create the Kentucky Online Gateway account include setting up a username and password, verifying identity, and downloading a MFA token via Symantec VIP or OKTA verify app.

There are prompts on the screen for each step.

Refer to the [kynect resources Onboarding QRG](#) for detailed steps.
Required kynect resources Training

Upon log in, three required training modules will be displayed. Click Launch to begin each training.

Upon completion of the Privacy and Security, Program Summary, and System Trainings, click Next to complete this step.
The last step of onboarding is completing the **First Time Log in** Screen.

Once completed the user is fully onboarded.
Onboarding is complete.
The kynect Staff Portal is now a tile on the KOG homepage.

Click **Launch** to access **kynect resources**.
## Events and Opportunities

<table>
<thead>
<tr>
<th>Support Event</th>
<th>Date/Time</th>
<th>Additional Information</th>
</tr>
</thead>
</table>
| Monthly kynect to You Newsletter Distribution | Second Thursday of each month                 | • Spotlight key information and metrics  
                                                                   • Let us know if you need to be added to the distribution list |

| Monthly Community Partner Check in Webinar     | Last Thursday of each Month                    | • Monthly update on metrics and a system spotlight  
                                                                   • Spotlight Topics based on reported issues and questions |

| Onboarding Webinar                             | Monthly  
                                                                   As needed  
                                                                   By request | • Walks attendees through the onboarding process step-by-step  
                                                                   • Receive system training and have any questions about they system answered in real time |

| Training Materials                             | Access the Help section in kynect resources  
                                                                   Visit [https://www.chfs.ky.gov/agencies/dms/Pages/kynectres.aspx](https://www.chfs.ky.gov/agencies/dms/Pages/kynectres.aspx) for videos, FAQs, Quick Look QRGs | • There are several micro videos, Quick Reference Guides, and FAQs within the Help section and on the DMS agency page.  
                                                                   • We recommend placing the DMS link in your favorite places for quick reference and to be shared with new employee users. |

### Want to Schedule a kynect resources Information Session?

The team is happy to schedule a Virtual Site Visit to provide one-on-one information about kynect resources with your team or group.

Reach out to [kynectresources@ky.gov](mailto:kynectresources@ky.gov) to schedule at your convenience!
Whatever your situation or need, there's a way to kynect.

We've been working hard to bring more valuable benefits and resources to more families across the Commonwealth. Today's kynect is designed to be your one-stop shop for the programs and assistance you need no matter who you are, or where you are in life. Because we could all use a little help now and then.

Find out all that kynect can help you do by answering a few quick questions. As always, kynect is a program of the Kentucky Cabinet for Health and Family Services.

**health coverage**

• kynect health coverage is Kentucky’s state-based health insurance marketplace. It serves individuals, families, and small employers and provides access to a range of coverage options.

• kynect health coverage is a one-stop-shop enabling Residents to enroll in a range of health coverage options, including QHPs, APTC, and CSRs.

**Benefits**

• kynect benefits is Kentucky's integrated eligibility and enrollment system for state programs like Medicaid, Kentucky Children’s Health Insurance Program (KCHIP), Supplemental Nutrition Assistance Plan (SNAP), Kentucky Transitional Assistance Program (KTAP), Child Care Assistance Program (CCAP), and Kentucky Integrated Health Insurance Premium Payment (KIHIPP) program.

**Resources**

• kynect resources is an interactive portal designed to connect Kentucky Residents with a wealth of resources across the Commonwealth, including local community partner organizations, based on their interests and needs.

• It features a streamlined process that improves the existing referral process for community partners and helps move Residents towards self-sufficiency.

*During the application process Applicants may be automatically routed to different portals based on eligibility or application responses.*
Questions and Discussion

Thank you
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